



Wealth
Management



Hayes Vickers Private Wealth

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Questions? We're here to help –
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Enrol in five easy steps

Safely access the information you want about your accounts.
It's easy – and we're here to help whenever you need it.

1. Go to www.rbc.com and click on "Sign in" (top right corner).
2. On the sign-in page, click "Enrol for online access."

Sign in to RBC Dominion Securities

Client card number

[Remove selected client card number](#)

Password

[Forgot password?](#)

[Sign in](#)

[Enrol for online access](#)

[Help](#)

3. Enter the following information and click “Continue.”

The screenshot shows the 'Enrol for online access' form at the 'Identification' step. A progress bar at the top indicates three steps: 1. Identification (active), 2. Password creation, and 3. Personal Verification Questions setup. The form contains the following fields:

- Client card number:
- Account number (first 8 digits):
- Postal code:
- Date of birth: Three dropdown menus for Month, Day, and Year.

At the bottom, there are two buttons: 'Cancel' and 'Continue'.

4. Create your confidential password.

The screenshot shows the 'Enrol for online access' form at the 'Password creation' step. The progress bar indicates that step 1 is completed and step 2 is active. The form contains the following fields:

- Password:
- Re-enter Password:

At the bottom, there are two buttons: 'Cancel' and 'Continue'.

A tooltip box titled 'Passwords must contain:' is displayed on the right side of the form, listing the following requirements:

- ✓ 8 - 32 characters
- ✓ at least 1 upper case letter (A-Z)
- ✓ at least 1 lower case letter (a-z)
- ✓ at least 1 number (0-9) or 1 special character (@&\$*)
- ✓ passwords must match

5. Set up Personal Verification Questions for added protection.

For additional security we will occasionally ask you to answer a Personal Verification Question when you sign in, especially if you're signing in from a computer you don't normally use or if you need to reset your password.

Enrol for online access

Identification Password creation Personal Verification Questions setup

Why do I need personal verification questions?

Question 1
Select a question
Answer 1:
4-20 characters

Question 2
Select a question
Answer 2:
4-20 characters

Question 3
Select a question
Answer 3:
4-20 characters

Cancel Set Questions

That's it – you're all set

Now you can safely view your account information, send and receive secure messages from us, make real-time fund transfers, view RBC reports, and much more. If you are an RBC Royal Bank client, you can also access RBC Wealth Management Online through RBC Online Banking – simply contact us to set that up.

Questions? We're here to help – contact our Helpdesk at 1-888-820-8006, or contact your Investment Advisor team.

